



NEWS RELEASE
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Fast-Track[®] Troubleshooter and Component Test Meters Updated in Software Bundle 11.2

Two Unique Experience-Based Databases Only Available from Snap-on

LINCOLNSHIRE, IL, May 4, 2011 – Snap-on announces its exclusive Asian and domestic Fast-Track[®] Troubleshooter for VERUS[®] Wireless, VERUS[®], VERDICT[™], MODIS and SOLUS[™] Series has been updated in the new Software Bundle 11.2. It includes the information and knowledge that professional technicians need to confront the unknown head-on. With coverage back to 1993 and offering more than 15,400 new and enhanced tips and timesavers, technicians have easy access to real-world information to complete the job faster.

“Factory trained and ASE Certified Master Technicians tell us about problems they’ve encountered in their repair shops and the solutions that worked and we put that information into Snap-on scan tools with Fast-Track Troubleshooter,” said Bill Bruno, vice president of sales and marketing for Snap-on Diagnostics. “With the latest enhancements, it’s like having thousands of experienced technicians standing by you in the bay, ready to help.”

In addition, Software Bundle 11.2 includes over 73,000 new and enhanced tests for Component Test Meters (CTM) for diagnostic units with scope capabilities. With CTM, narrowing down causes and confirming solutions has never been easier or faster. Technicians can compare lab scope readings to the known good and defective patterns in the databases, as well as check for differences between their graphing meter test results and Snap-on’s examples.

Bundle 11.2 Troubleshooter highlights include (but are not limited to):

- Ford symptom tips for intermittent driveability problems
- Ford symptom tips for EGR failures
- Toyota symptoms tips for no starts on hybrids
- Chrysler common problems for electrical issues
- GM test and procedures for transmission diagnostics and repair
- OBD-II drive cycle support for Subaru and Toyota

With Software Bundle 11.2, technicians have access to 25-plus years of Troubleshooter coverage for U.S. domestic and Asian vehicle manufacturers for topics such as engine drivability, transmission, ABS, SRS/airbag, body and many more. Technicians have access to code tips, symptom tips, timesavers, common problems, test and procedures, and technical assistance.

“Trying to fix cars these days without the right equipment is getting quite impossible,” said James Meiggs, Jim’s Mobile Auto Electric, North Highlands, Calif. “The MODIS Scanner is our main source for diagnosis and repair. With the Troubleshooter, lab scope and simple instructions, it makes some of the hard ones seem simple, saving our customers’ time, money and the hassle of having to visit the dealer. It also makes life a lot easier and more productive for the technician. We could not offer this level of expertise without the support and service we get from Snap-on Tools.”

Free online training videos and multimedia slide shows by Snap-on expert technicians are available 24 hours a day, seven days a week by visiting <http://diagnostics.snapon.com/trainingsolutions>.

To learn more about Snap-on's new Software Bundle 11.2, visit <http://diagnostics.snapon.com> or talk to a Snap-on representative.

About Snap-on Diagnostics:

Snap-on Diagnostics is part of Snap-on Incorporated, a leading global innovator, manufacturer and marketer of tools, diagnostics and repair information and systems solutions for professional users performing critical tasks. Products are sold through the company's franchisee, company-direct distributor and Internet channels. Founded in 1920, Snap-on is headquartered in Kenosha, Wisconsin. To learn more about any of Snap-on's diagnostic solutions, talk to a Snap-on representative or visit <http://diagnostics.snapon.com>.

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