

Application

These instructions may apply to many different diagnostic tools used/sold over multiple global markets. The list of applicable diagnostic tools shown below is not inclusive and subject to change without notice.

• APOLLO-D9[™]

Safety Information

Read, understand and follow all safety messages and instructions within this document, and in the *Important Safety Instructions* manual (supplied with the diagnostic tool, and available on our website).

Disclaimers

The information within this document may be applicable to multiple markets. Not all the information included may be applicable to your diagnostic tool, device or product.

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Diagnostic Tool Instructions

Application / Introduction

These instructions are only applicable with the diagnostic tools listed in the preceding *Important Information* section.

The Self-Service Software Update feature allows you to directly download the latest software upgrades and service releases (updates) as soon as they become available.

Checking For Software Updates

- 1. Connect the diagnostic tool to Wi-Fi.
- From the home screen select Tools > Software Updates (*Figure 1*).



Figure 1

- a. If updates <u>are</u> available, download instructions are displayed, see *Downloading Software Updates (next* section).
- b. If updates <u>are not</u> available, a message displays (*Figure 2*) indicating your software is up to date. Exit the menu, no further action is needed.



Downloading Software Updates

IMPORTANT

READ THIS BEFORE YOU START - Depending on your Wi-Fi connection and the size of the update, download times will vary. Download times can range from 15 to 120 minutes or more.

0 NOTE

If the Internet connection is interrupted or you select cancel during a download, the download is canceled. You must restart the process from the beginning.

If software upstates were available when **Checking For Software Updates (previous section)**, follow these steps to download the update:

- 1. Connect the AC power supply to the diagnostic tool.
- 2. Connect the tool to Wi-Fi.
- 3. Select Download and Install (Figure 3).

Software Updates		🚏 10:06AM 📋
← 睂		
	Update Available	
IMI The	PORTANT! se steps must be followed in order to ensure a successful update.	
1. P	lace device near WiFi source.	
2. C	onnect power adapter to device.	
3. L	eave device undisturbed until update is complete.	
	Updates may take several hours to complete.	
	For additional support please contact customer care.	
0	Download and Install	

Figure 3

Continued on next page ...

Figure 2

- 4. Once the download completes (*Figure 4*), select:
 - a. Install Now-starts the installation immediately
 - b. Finish Later—allows you to install the update at another time. To install the software later, re-select Tools > Software Updates.

Software Updates		•	08:46PM	۵
そ合				
	Download Completed - Installation Starting 20.4 Service Release			
	Starting in 3 minutes			
	install Now			
	Finish Later			

Figure 4

IMPORTANT

IMPORTANT: Use of Software is governed by the terms and conditions of the End User License Agreement. The diagnostic tool should not be initially operated until the End User License Agreement is read. Use of the device acknowledges your acceptance of the End User License Agreement. The Snap-on Incorporated Software End User License Agreement is available at: https://eula.snapon.com/diagnosticS End User License Agreement (EULA) acceptance is required to complete the installation.

5. Review the EULA, then click the checkbox and select **Agree and Continue**.

The following installation screen (*Figure 5*) is displayed.

6. Once the installation is complete, press the "Y/✓" button to restart the tool.

	(FCT USB or uSD Update)
Serial I Nount Please Downlo Fast Fil	Rash ID=C2 20 18 (Macronix MX25L128) Date (m/d/y)= 11/11/2020 2:46 GM uSD: Done Wait ad Status = 99 le BOM Check: OK software RDM
Check	IPL: OK (v89)
Check	SPL1: Update v119 to v116 Write Verify OK.
Check	SPL2: Update v119 to v116 Write Verity OK.
Check	Utilities: UK (V/.3)
check	ERGA2: OK (VS.5)
Chack	Splash image: OK (v11)
Chack	Test program: OK (v7.8)
Backur	License: Write license Verify license Write license OK
Chack	WiFi: OK (v1.7.3)
Chack	Touch Firmware: OK (v2020)
Check	Touch CFG: OK (v44)
ALTPRO	DG deleted.
Stich F	older Deleted.
Old Fol	der Deleted.
instell	time = 150931 me.
oftware	update complete.
Press	🐼 to restart.

Figure 5

 After the tool has restarted, recheck and install any additional updates. See *Checking for Software Updates* (*previous section*) to restart the process. Repeat the process until your software is up to date as shown in *Figure 6*.

Software Updates ←	•	08:02PM	0
Your software is up to date.			

Figure 6