Accessing the SureTrack® Community

ZEUS™ and **VERUS® Edge**

VERUS®, and **VERUS® PRO**

Snap-on® APOLLO D8™ and applicable diagnostic tools within the **MODIS™, SOLUS™** and **ETHOS®** families

SURETRACK® COMMUNITY

Welcome to SureTrack®!

YOU'RE ALREADY SETUP!!! Start using SureTrack now from the Scanner function to access the latest **Real Fixes**, **Related Tips**, and **Common Replaced Parts** information.

ℹ️ **NOTE:** *You must have an Internet connection to use SureTrack, and access the online SureTrack Community. For additional information on Wi-Fi setup, refer to your diagnostic tool user manual.*

SureTrack is included, as long as you maintain current software in your diagnostic tool.
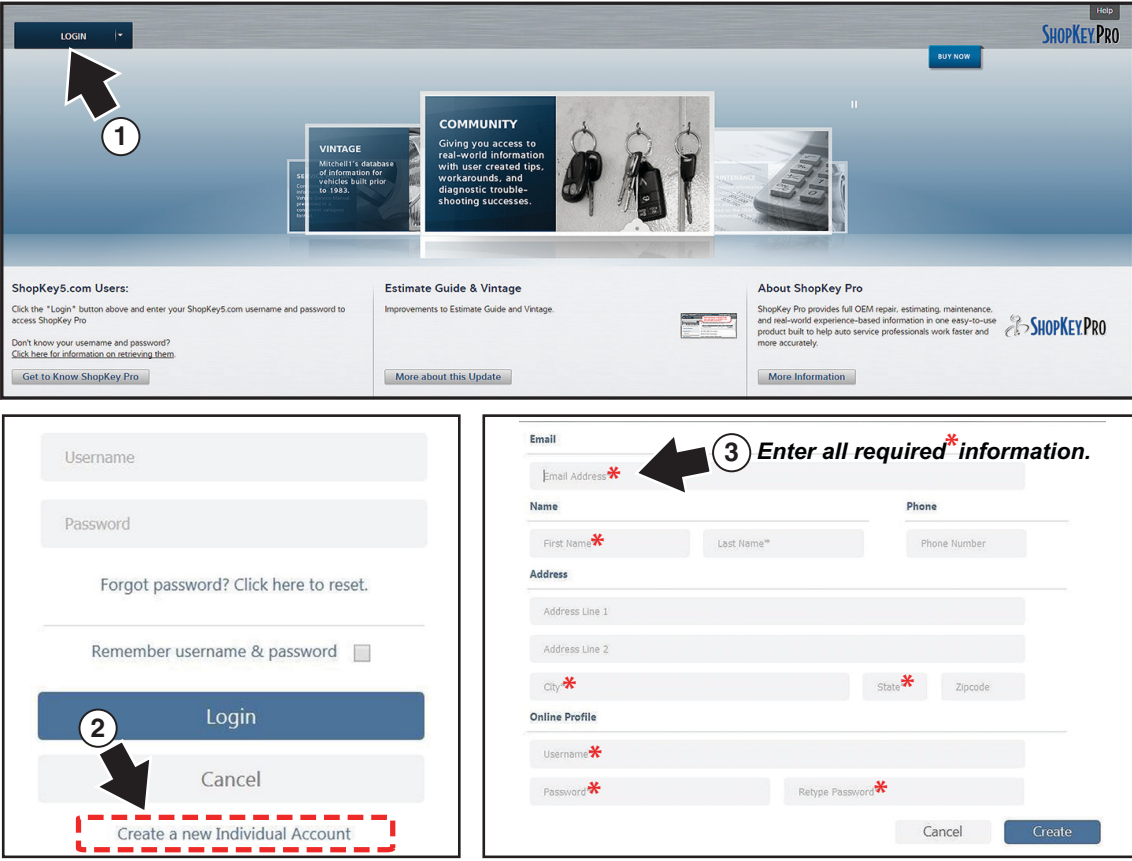
Join the SureTrack Community

Your SureTrack subscription also includes access to the online SureTrack Community. As a SureTrack Community member you will have access to:

- **1Search™ *Limited* -** SureTrack Real Fixes, Related Tips, Common Replaced Parts, and ProView Information

- **SureTrack *Community* -** A library and forum filled with expert information from fellow professional technicians in the SureTrack communit**y**

- **Safety Recalls and OEM Campaigns**

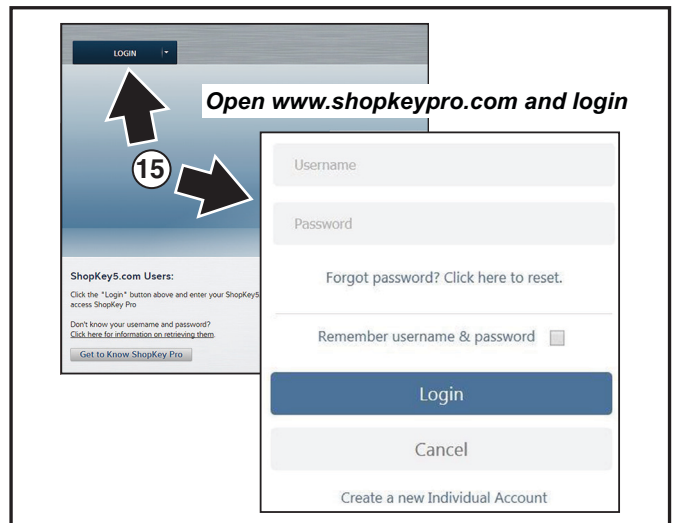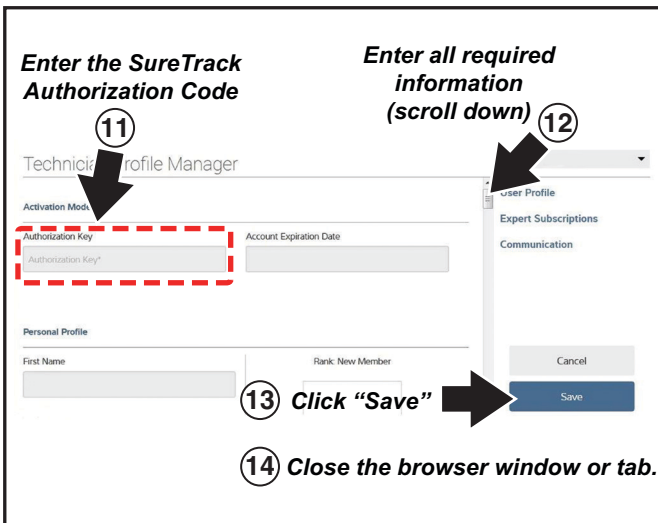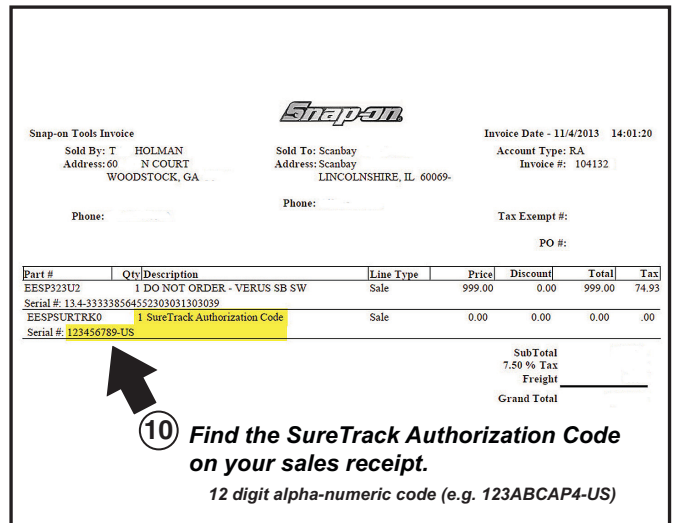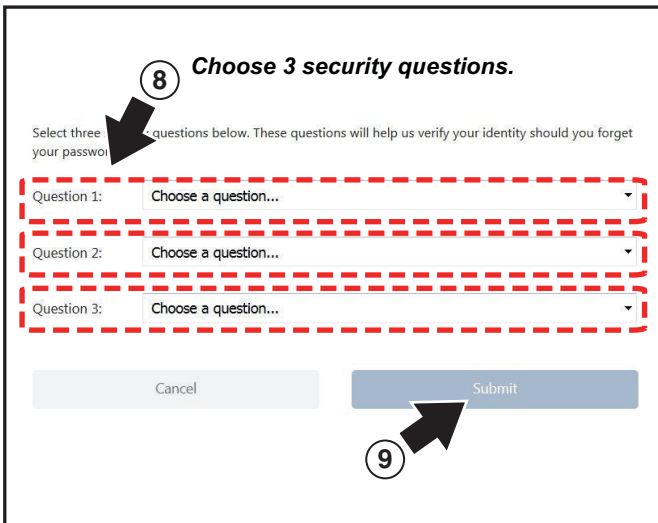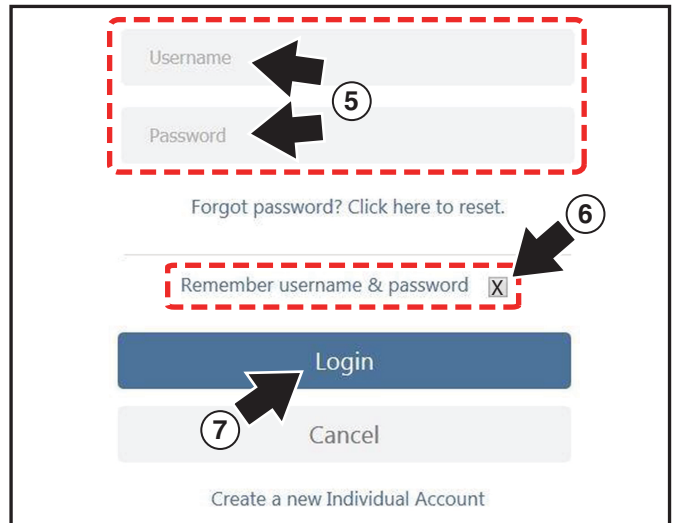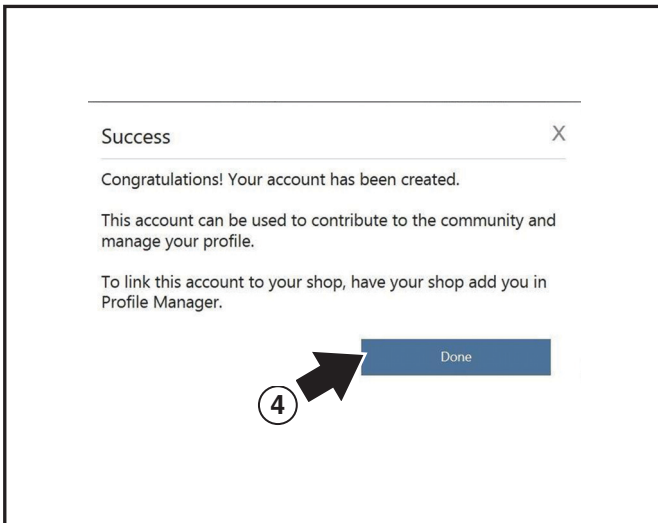Select the **SureTrack** icon 👤 from the Home screen.

1. Follow the screen prompts to identify a vehicle.
2. Follow the illustrated steps below, and on the back page to complete the sign up.

Instructions (continued on back)

Success   X

Congratulations! Your account has been created.

This account can be used to contribute to the community and manage your profile.

To link this account to your shop, have your shop add you in Profile Manager.

④ Done

Username ⑤

Password

Forgot password? Click here to reset.

⑥

Remember username & password X

Login ⑦

Cancel

Create a new Individual Account

---

⑧ *Choose 3 security questions.*

Select three   questions below. These questions will help us verify your identity should you forget your password.

Question 1:   Choose a question...
Question 2:   Choose a question...
Question 3:   Choose a question...

Cancel   Submit ⑨

Snap-on

Snap-on Tools Invoice   Invoice Date - 11/4/2013   14:01:20

Sold By: T   HOLMAN   Sold To: Scanbay   Account Type: RA
Address: 60   N COURT   Address: Scanbay   Invoice #: 104132
WOODSTOCK, GA   LINCOLNSHIRE, IL   60069-

Phone: Phone:

Tax Exempt #:

PO #:

Part #	Qty	Description	Line Type	Price	Discount	Total	Tax
EESP323U2	1	DO NOT ORDER - VERUS SB SW	Sale	999.00	0.00	999.00	74.93
Serial #: 13.4-3333385645523030313033039							
EESPSURTRK0	1	SureTrack Authorization Code	Sale	0.00	0.00	0.00	.00
Serial #: 123456789-US							

SubTotal
7.50 % Tax
Freight
Grand Total

⑩ *Find the SureTrack Authorization Code on your sales receipt.*

12 digit alpha-numeric code (e.g. 123ABCAP4-US)

Enter the SureTrack Authorization Code

Enter all required information (scroll down) ⑫

⑪

Technician Profile Manager

Activation Mode

Authorization Key   Account Expiration Date

Authorization Key*

User Profile
Expert Subscriptions
Communication

Personal Profile

First Name   Rank: New Member

Cancel

⑬ *Click "Save"*   Save

⑭ *Close the browser window or tab.*

LOGIN ▾

Open www.shopkeypro.com and login

⑮

ShopKey5.com Users:

Click the "Login" button above and enter your ShopKey5 access ShopKey Pro

Don't know your username and password?
Click here for information on retrieving them.

Get to Know ShopKey Pro

Username

Password

Forgot password? Click here to reset.*

Remember username & password ☐

Login

Cancel

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ⓘ **NOTE:** *These instructions also apply for signing in to the SureTrack Community after purchasing software upgrades in the future.*

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1. Download and install the current Firefox web browser. Installation and support information are available on the Firefox website: ***www.mozilla.org***

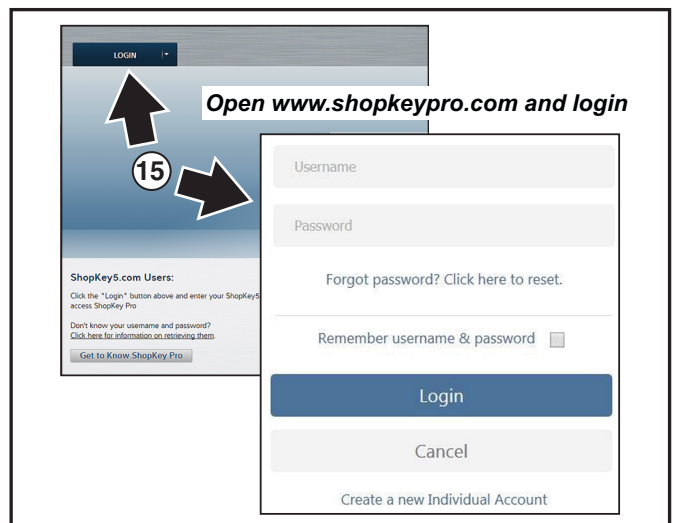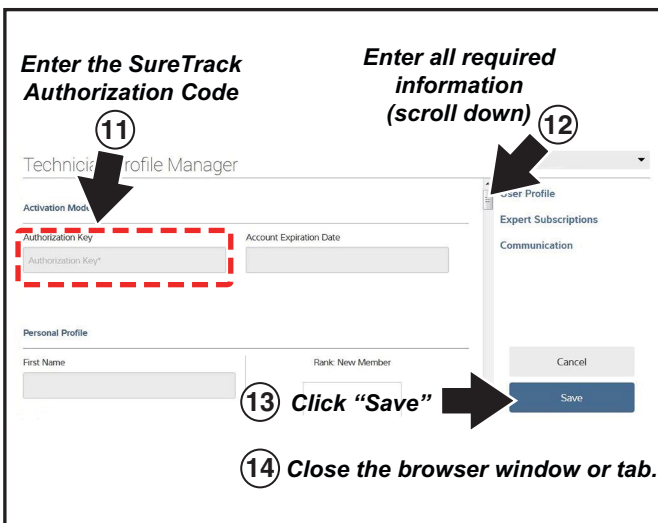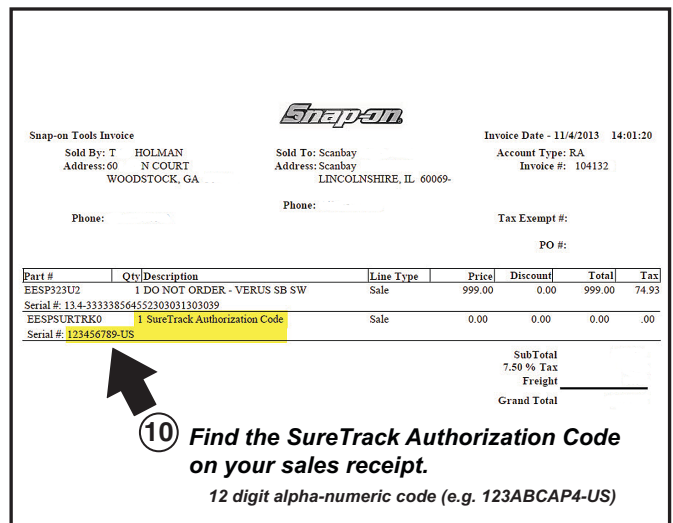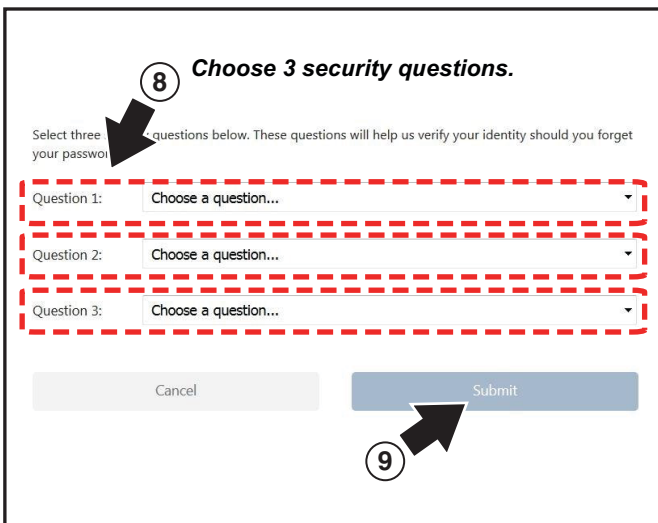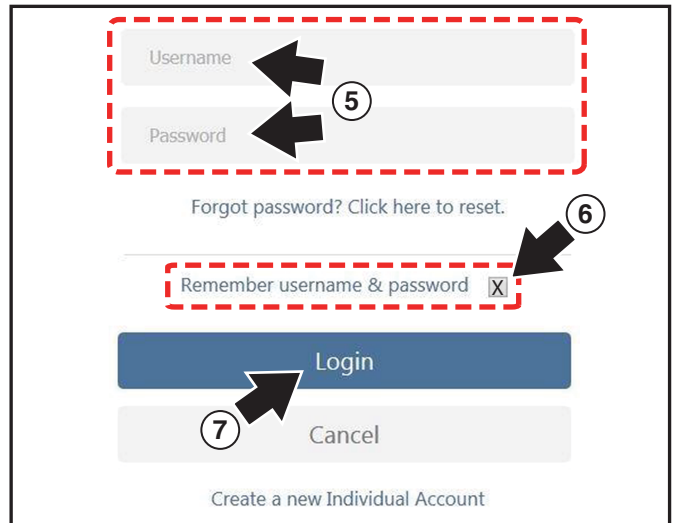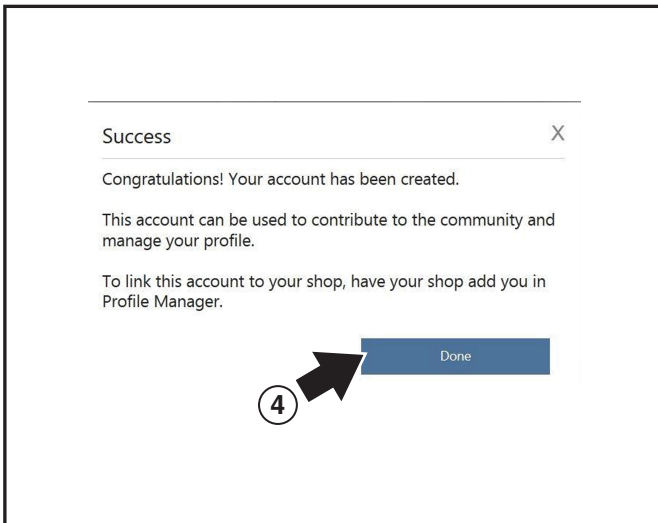2. Open the Firefox browser and navigate to: ***www.ShopKeyPro.com***

ℹ️ **NOTE:** *The SureTrack icon is not functional on this diagnostic tool.*

3. Follow the illustrated steps below, and on the back page to complete the sign up.

Instructions (continued on back)

Success X

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Question 1: Choose a question... ▾

Question 2: Choose a question... ▾

Question 3: Choose a question... ▾

Cancel Submit

⑨

Snap-on Tools Invoice

Invoice Date - 11/4/2013 14:01:20

Sold By: T   HOLMAN
Address: 60   N COURT
        WOODSTOCK, GA

Sold To: Scanbay
Address: Scanbay
        LINCOLNSHIRE, IL 60069-

Account Type: RA
Invoice #:   104132

Phone:

Phone:

Tax Exempt #:

PO #:

Part #	Qty	Description	Line Type	Price	Discount	Total	Tax
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Serial #: 13.4-3333385645523030031303039							
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Serial #: 123456789-US							

SubTotal
7.50 % Tax
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12 digit alpha-numeric code (e.g. 123ABCAP4-US)

Enter the SureTrack Authorization Code

Enter all required information (scroll down) ⑫

⑪

Technician Profile Manager ▾

Activation Mode

Authorization Key

Authorization Key*

Account Expiration Date

User Profile

Expert Subscriptions

Communication

Personal Profile

First Name

Rank: New Member

Cancel

⑬ *Click "Save"* → Save

⑭ *Close the browser window or tab.*

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ℹ **NOTE:** *You may access the online SureTrack community, as long as you have the current software version installed on your diagnostic tool.*

Account Setup and Login

1. From your PC navigate to: ***www.ShopKeyPro.com***

2. Follow the illustrated steps shown below, and on the back page to setup your account and login.

Instructions (continued on back)

EAZ0077L55P Rev. A 19-D-18 NA

Instructions (continued from front)

Success   X

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⑤ → Done

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Snap-on.

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