

# Accessing the SureTrack<sup>®</sup> Community

**ZEUS<sup>™</sup> and VERUS<sup>®</sup> Edge**

**VERUS<sup>®</sup>, and VERUS<sup>®</sup> PRO**

**Snap-on<sup>®</sup> APOLLO Dg<sup>™</sup>** and applicable  
diagnostic tools within the **MODIS<sup>™</sup>,**  
**SOLUS<sup>™</sup>** and **ETHOS<sup>®</sup>** families



### Welcome to SureTrack<sup>®</sup>!

**YOU'RE ALREADY SETUP!!!** Start using SureTrack now from the Scanner function to access the latest **Real Fixes, Related Tips, and Common Replaced Parts** information.



**NOTE:** You must have an Internet connection to use SureTrack, and access the online SureTrack Community. For additional information on Wi-Fi setup, refer to your diagnostic tool user manual.

SureTrack is included, as long as you maintain current software in your diagnostic tool.

### Join the SureTrack Community

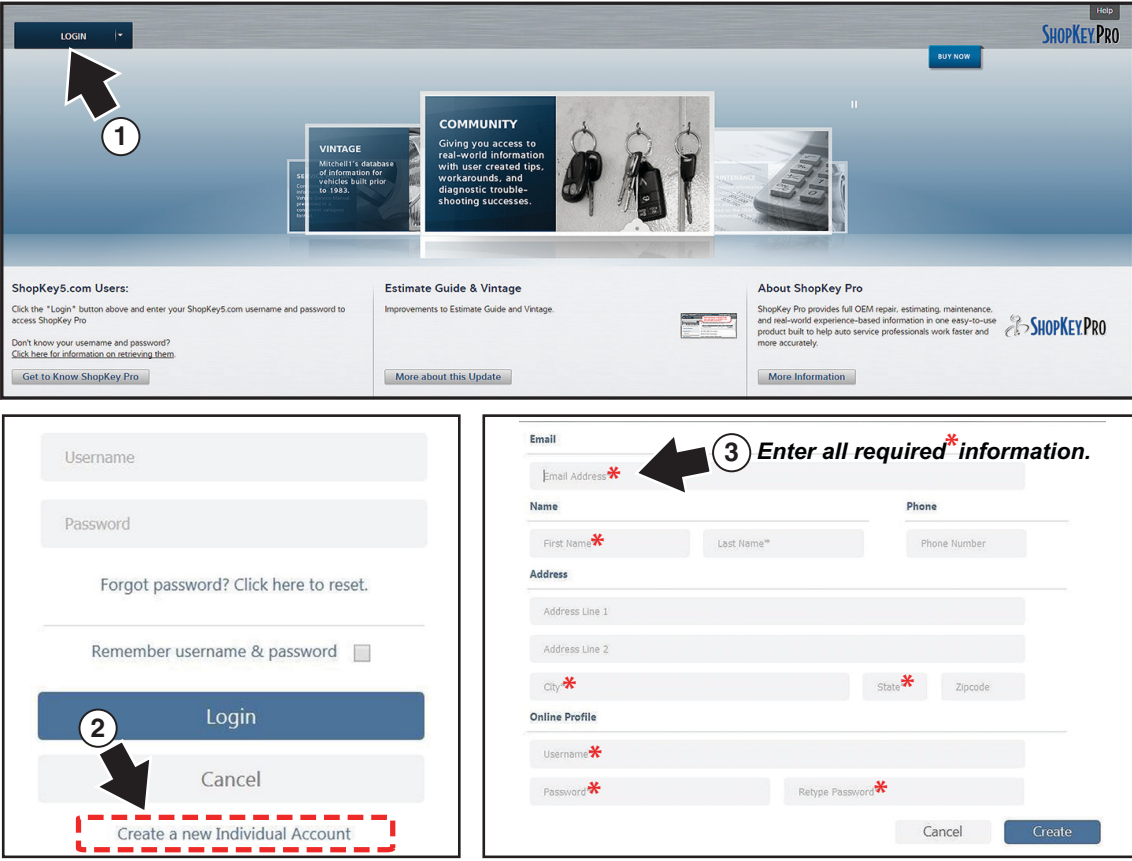
Your SureTrack subscription also includes access to the online SureTrack Community. As a SureTrack Community member you will have access to:

- **1Search™ Limited** - SureTrack Real Fixes, Related Tips, Common Replaced Parts, and ProView Information
- **SureTrack Community** - A library and forum filled with expert information from fellow professional technicians in the SureTrack community
- **Safety Recalls and OEM Campaigns**

Select the **SureTrack** icon  from the Home screen.

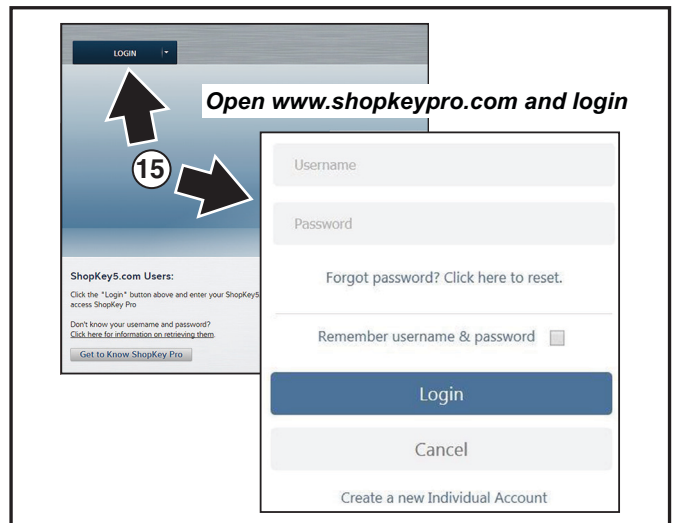
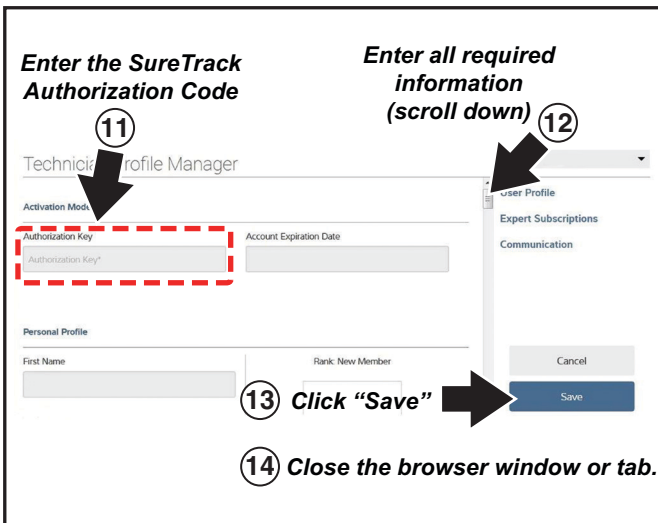
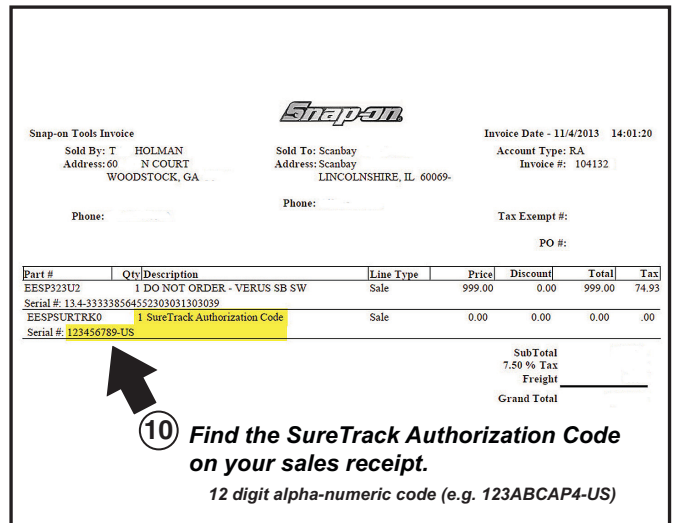
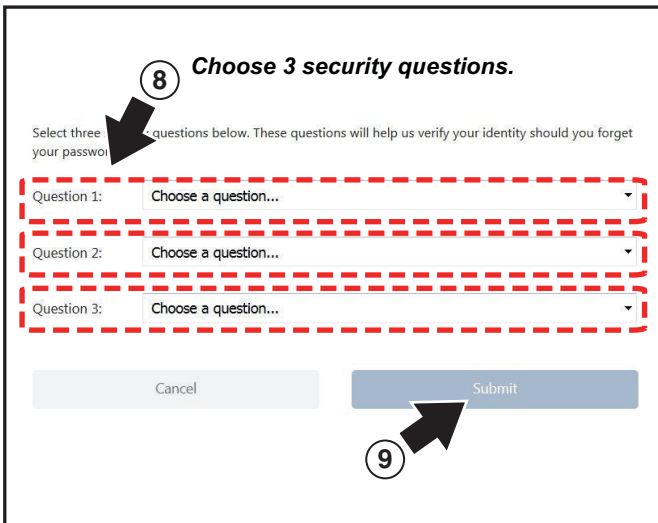
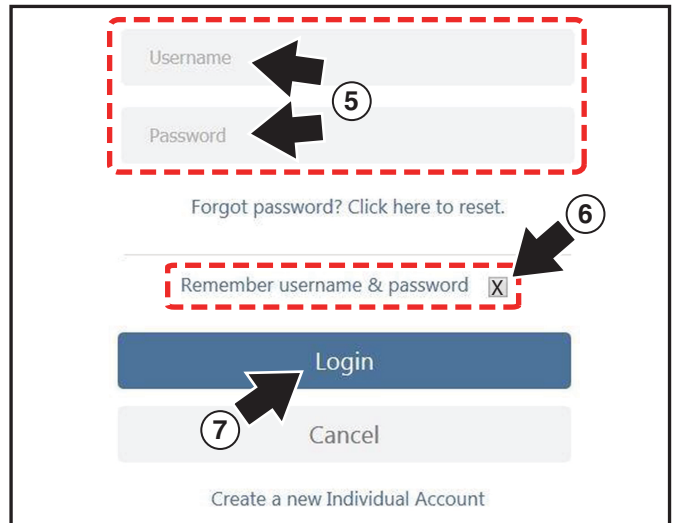
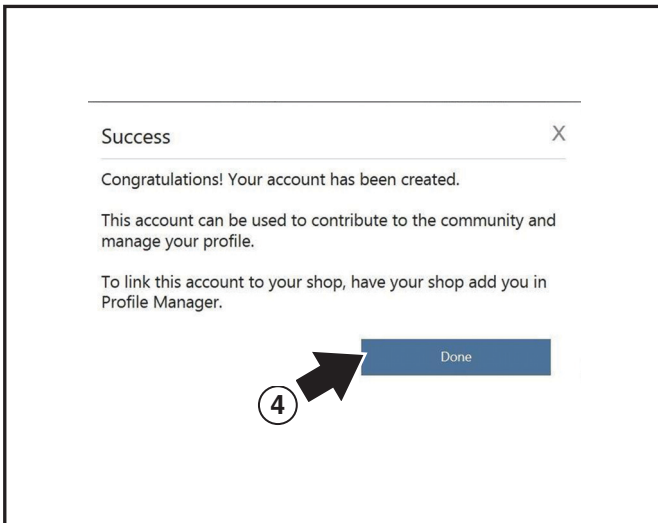
1. Follow the screen prompts to identify a vehicle.
2. Follow the illustrated steps below, and on the back page to complete the sign up.

Instructions (continued on back)



The screenshot shows the ShopKey Pro website interface. At the top left, there is a 'LOGIN' button with a dropdown arrow, indicated by a circled '1' and an arrow. Below the navigation bar, there are promotional banners for 'VINTAGE' and 'COMMUNITY'. The main content area is divided into three columns: 'ShopKey5.com Users', 'Estimate Guide & Vintage', and 'About ShopKey Pro'. Below this, there is a registration form. Step 2 points to the 'Login' button in the form. Step 3 points to the registration form fields, which include: Email (Email Address\*), Name (First Name\*, Last Name\*), Phone (Phone Number), Address (Address Line 1, Address Line 2), City\*, State\*, Zipcode, and Online Profile (Username\*, Password\*, Retype Password\*). A 'Create a new Individual Account' link is highlighted with a red dashed box at the bottom of the form.

Instructions (continued from front)



**i NOTE:** These instructions also apply for signing in to the SureTrack Community after purchasing software upgrades in the future.

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**i** **NOTE:** *You must have an Internet connection to use SureTrack, and access the online SureTrack Community. For additional information on Wi-Fi setup, refer to your diagnostic tool user manual.*

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  - **Safety Recalls and OEM Campaigns**
1. Download and install the current Firefox web browser. Installation and support information are available on the Firefox website: **www.mozilla.org**
  2. Open the Firefox browser and navigate to: **www.ShopKeyPro.com**

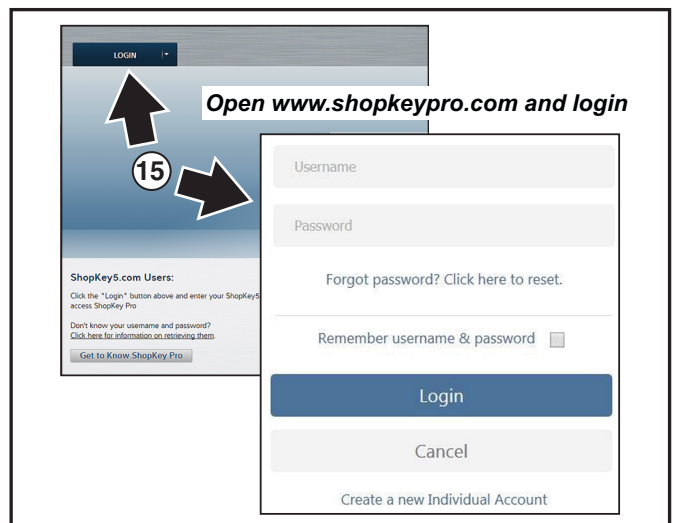
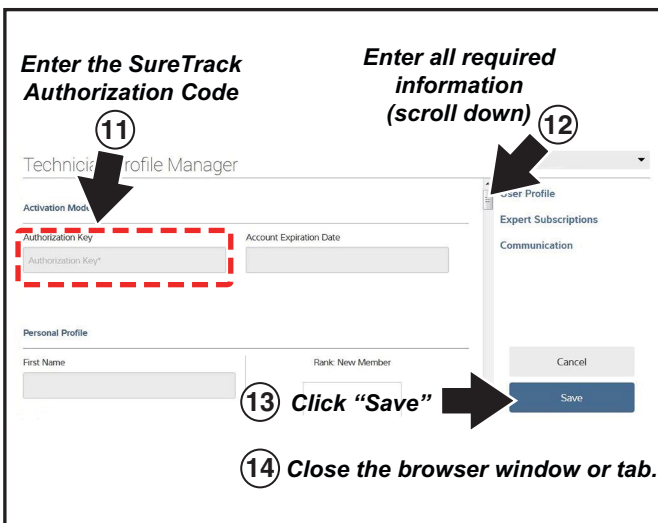
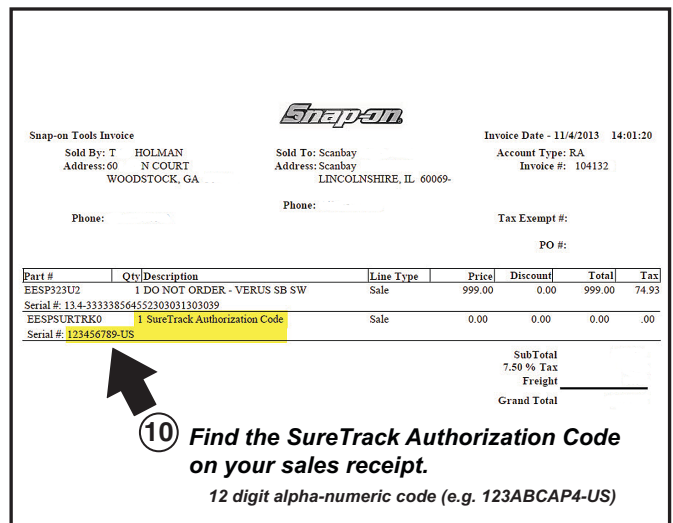
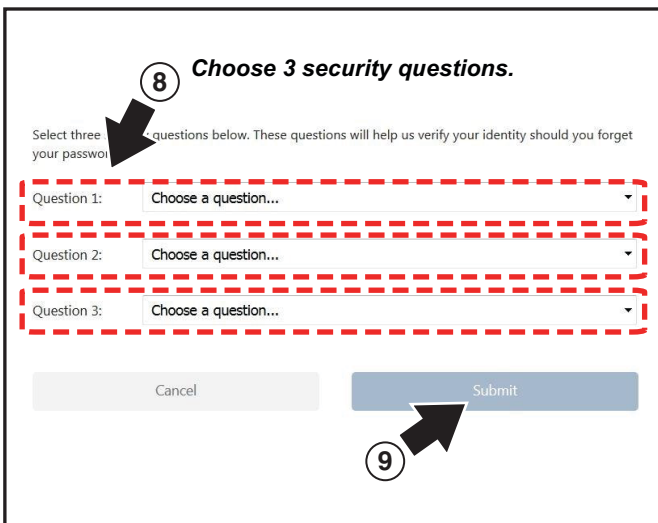
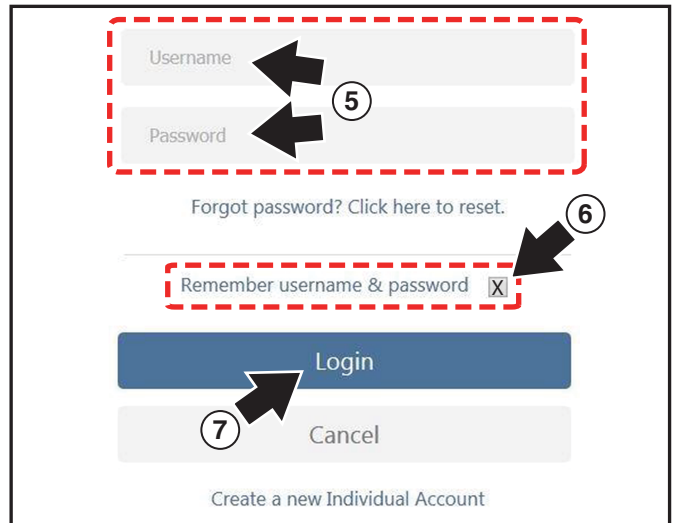
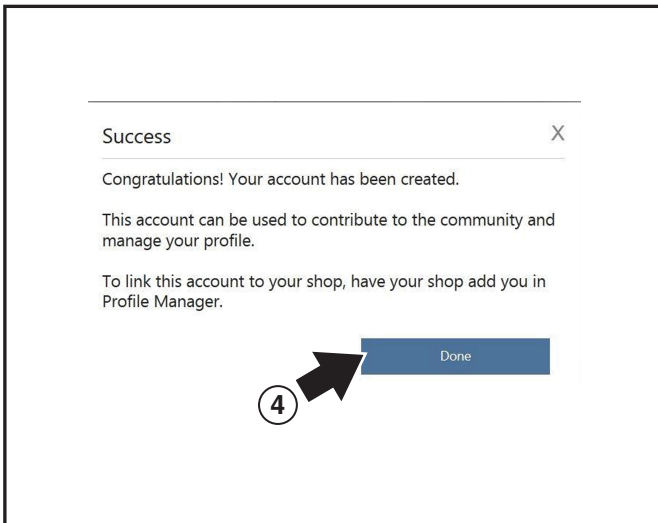
**i** **NOTE:** *The SureTrack icon is not functional on this diagnostic tool.*

3. Follow the illustrated steps below, and on the back page to complete the sign up.

Instructions (continued on back)

The screenshot shows the ShopKeyPro website interface. At the top left, there is a 'LOGIN' button with a dropdown arrow, indicated by a circled '1' and an arrow. Below the navigation bar, there are three main sections: 'VINTAGE' (Master's database of information for vehicles built prior to 1983), 'COMMUNITY' (Giving you access to real-world information with user created tips, workarounds, and diagnostic troubleshooting successes), and 'About ShopKey Pro' (ShopKey Pro provides full OEM repair, estimating, maintenance, and real-world experience-based information in one easy-to-use product built to help auto service professionals work faster and more accurately). Below these sections are three columns of text with links: 'ShopKey5.com Users', 'Estimate Guide & Vintage', and 'About ShopKey Pro'. At the bottom, there are two registration forms. The left form has fields for 'Username' and 'Password', a 'Forgot password? Click here to reset.' link, a 'Remember username & password' checkbox, and a 'Login' button (indicated by a circled '2' and an arrow) and a 'Cancel' button. Below the 'Login' button is a dashed red box containing the text 'Create a new individual Account'. The right form is for creating a new account, with fields for 'Email Address\*' (indicated by a circled '3' and an arrow), 'Name' (First Name\*, Last Name\*), 'Phone' (Phone Number), 'Address' (Address Line 1, Address Line 2), 'City\*', 'State\*', and 'Zipcode'. It also has 'Online Profile' fields for 'Username\*' and 'Password\*' (with a 'Retype Password\*' field) and 'Cancel' and 'Create' buttons.

Instructions (continued from front)



**NOTE:** These instructions also apply for signing in to the SureTrack Community after purchasing software upgrades in the future.

Your diagnostic tool includes access to the online SureTrack Community. You can use your PC to access the latest **Real Fixes**, **Related Tips**, and **Common Repair Procedures** information.

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**NOTE:** You may access the online SureTrack community, as long as you have the current software version installed on your diagnostic tool.

## Account Setup and Login

1. From your PC navigate to: **www.ShopKeyPro.com**
2. Follow the illustrated steps shown below, and on the back page to setup your account and login.

Instructions (continued on back)

The screenshot shows the ShopKeyPro website interface. At the top left, a 'LOGIN' button is highlighted with a circled '1' and an arrow. Below it, there are sections for 'ShopKey5.com Users', 'Estimate Guide & Vintage', and 'About ShopKey Pro'. The bottom half of the page is divided into two panels. The left panel contains a login form with fields for 'Username' and 'Password', a 'Forgot password? Click here to reset.' link, a 'Remember username & password' checkbox, and 'Login' and 'Cancel' buttons. A circled '2' points to a red dashed box around the 'Create a new Individual Account' link. The right panel contains a registration form with fields for 'Email Address', 'Name' (First Name, Last Name), 'Phone' (Phone Number), 'Address' (Address Line 1, Address Line 2), 'City', 'State', and 'Zipcode'. It also has 'Online Profile' fields for 'Username' and 'Password', and a 'Retype Password' field. A circled '3' points to the 'Email Address' field, and a circled '4' points to the 'Create' button.

Instructions (continued from front)

Success X

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Congratulations! Your account has been created.

This account can be used to contribute to the community and manage your profile.

To link this account to your shop, have your shop add you in Profile Manager.

**5** → Done

Username ← **6**

Password ← **6**

Forgot password? Click here to reset. **7**

Remember username & password  **7**

Login

**8** → Cancel

Create a new Individual Account

**9 Choose 3 security questions.**

Select three questions below. These questions will help us verify your identity should you forget your password.

Question 1: Choose a question...

Question 2: Choose a question...

Question 3: Choose a question...

Cancel Submit **10**

**Step-On**

Snap-on Tools Invoice

Sold By: T HOLMAN  
Address: 60 N COURT  
WOODSTOCK, GA

Sold To: Scabay  
Address: Scabay  
LINCOLNSHIRE, IL 60069-

Invoice Date - 11/4/2013 14:01:20  
Account Type: RA  
Invoice #: 104132

Phone: Tax Exempt #: PO #:

Part #	Qty	Description	Line Type	Price	Discount	Total	Tax
EESP232U2	1	DO NOT ORDER - VERUS SB SW	Sale	999.00	0.00	999.00	74.93
EESPSURTRKO	1	SureTrack Authorization Code	Sale	0.00	0.00	0.00	.00
Serial #:	123456789-US						
SubTotal						7.50	% Tax
Freight							
Grand Total							

**11 Find the SureTrack Authorization Code on your sales receipt.**  
12 digit alpha-numeric code (e.g. 123ABCAP4-US)

**Enter the SureTrack Authorization Code** **12**

Technician Profile Manager

Activation Mode: **12** → Authorization Key

Account Expiration Date

Personal Profile

First Name: Rank: New Member

**14 Click "Save"** → Save

**15 Close the browser window or tab.**

**13 Enter all required information (scroll down)**

User Profile  
Expert Subscriptions  
Communication

**Open www.shopkeypro.com and login**

LOGIN **16**

Username

Password

Forgot password? Click here to reset.

Remember username & password

Login

Cancel

Create a new Individual Account

ShopKey5.com Users:  
Click the "Login" button above and enter your ShopKey5.com access ShopKey Pro

Don't know your username and password?  
Click here for information on retrieving them.

Get to Know ShopKey Pro