

**DIAGNOSTIC  
PRODUCT  
DEMO  
GUIDE**

**APOLLO-D9<sup>TM</sup>**

QUICK REFERENCE PRODUCT DEMO GUIDE



# APOLLO-D9

with **Fast-Track®** Intelligent Diagnostics

OEM-Specific Codes,  
Data, Tests, TSBs, SureTrack®



## DEMONSTRATION PATH

TO DEMONSTRATE SURETRACK, TSBS OR QUICK LOOKUPS, FIRST CONNECT TO WI-FI. FROM THE HOME SCREEN, SELECT TOOLS > SETTINGS > CONFIGURE WI-FI. TURN ON WI-FI, IF NEEDED, THEN SELECT YOUR WI-FI NETWORK.

1. Select **QUICK LOOKUPS > 2013 AND 2014 CHEVY SILVERADO > OIL SPECS AND RESET**
2. Select **SCANNER** icon
3. Select **DEMONSTRATION > CHEVROLET > 2016 > TAHOE (4WD) DEMO > 5.3L V8(L83)**
4. Confirm the vehicle. Select **OK > OK**
5. Select **SERVICE RESETS AND RELEARNS > SHOW REPLACE/RELEARN OXYGEN SENSOR > SHOW REPLACE/CALIBRATE AROUND VIEW CAMERA**
6. Select **CODE SCAN > Select PRE SCAN > CODE SCAN RESULTS > UPLOADS TO SNAP-ON CLOUD**
7. Select **P0300 ENGINE MISFIRE DETECTED (SYMPTOM 00)**
8. Explain how SureTrack Top Repairs Graph shows the most common verified fixes and procedures related to the DTC.
9. Select the **TSB** card and show the TSB related to the DTC  
– Engine Misfire May Be Due to Loose Spark Plug Wires
10. Select **BACK**
11. Select the **SMART DATA** card
12. A Smart Data important message displays > **ALL DATA RECORDED FOR REVIEW**  
– Blue Flag > PID monitored  
– Red Flag > PID out of Spec.
13. Select **BACK**, twice
14. Select **FUNCTIONAL TESTS AND RESET PROCEDURES**
15. Show the Functional Tests and Reset Procedures related to the DTC. Explain the importance of resetting the adaptive strategies after a component replacement.
16. Select **BACK**
17. Explain that the displayed SureTrack Real Fix is the most common Real Fix related to the DTC to date
18. Select **REAL FIXES** card to show additional Real Fixes from other professional technicians, saving the need for a call to a Techline.
19. Select **BACK**
20. Select **TROUBLESHOOTER** card to show additional Tips related to DTC

## How to Choose the Right Diagnostic Tool? Ask the Right Questions

- | How would you improve your diagnostics – upgrade your software or your tool?
- | What vehicle coverage or capabilities are you missing in your current tool?
- | What could you do if you had internet access right in the tool?
- | Would you like to increase confidence in your diagnosis? (Guided Component Tests, SureTrack, ShopKey® Pro, Fast-Track Intelligent Diagnostics)
- | How would a wireless scanner or scope help you work around the car without being tied to scope leads?