# Diagnostic<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br/>product<br



QUICK REFERENCE PRODUCT DEMO GUIDE



with Fast-Track® Intelligent Diagnostics



### **DEMONSTRATION PATH**

## TO DEMONSTRATE SURETRACK, TSBS OR OIL SPECS AND RESETS, FIRST CONNECT TO WI-FI. FROM THE DESKTOP, TAP THE WIRELESS NETWORK CONNECTION ICON. SELECT YOUR WI-FI FROM THE MENU.

### Select Scanner icon

- Select DEMONSTRATION > 2016 CHEVROLET TAHOE NORTH 1. **AMERICAN DEMO**
- 2 Confirm Vehicle. Select OK
- Demo mode warning, Select CONTINUE 3.
- Select SERVICE RESETS AND RELEARNS > SHOW REPLACE/RELEARN 4. **OXYGEN SENSOR > SHOW REPLACE/CALIBRATE AROUND VIEW CAMERA**
- Select CODE SCAN > Select PRE SCAN > CODE SCAN RESULTS > 5. **UPLOADS TO SNAP-ON CLOUD**
- Select DIAGNOSE for PO300 ENGINE MISFIRE DETECTED (SYMPTOM 00) 6.
- 7. Scroll down through the Intelligent Diagnostics Feature Set
- Select GIVE IT A TRY 8.
- 9. Select the **CODE RESULTS** drop-down to show how to change codes without exiting Intelligent Diagnostics (select P0300)
- 10. Explain how the Top Repairs Graph shows the most common verified fixes and procedures related to the DTC
- 11. Select the **TSB** card and show the TSB related to the DTC
- 12. Show the Demo slide information
- 13. Select GIVE IT A TRY
- 14. Show the TSB Engine Misfire May be Due to Loose Spark Plug Wires
- 15. Select X
- **16.** Scroll down to demo all other features, as follows
- 17. Select the SMART DATA card
- Show demo slides. NEXT. GIVE IT A TRY
- 19. Demo Smart Data, show the Misfire Data related to the DTC.Explain that code-specific PIDS will automatically be triggered and display red flags if

out of range and that a data recording of the event is automatically saved (alarm will sound)

- Select EXIT > Show the other data lists also available (at bottom)
- 21. Select BACK
- Select the FUNCTIONAL TESTS AND RESET PROCEDURES card
- 23. Show the Demo slide information
- 24. Select GIVE IT A TRY
- Show the Functional Tests related to the DTC
- 26. Select BACK
- Select the GUIDED COMPONENT TEST METER card
- Show the Demo slide information
- 29. Select GIVE IT A TRY
- Show Component Tests Related to the DTC
- 31. Select BACK
- 32. Explain that the displayed SureTrack Real Fix is the most common Real Fix related to the DTC to date
- Select the REAL FIXES card to show additional Real Fixes from techs
- 34. Select BACK
- 35. Select the **TROUBLESHOOTER** card to show additional Tips related to the DTC
- 36. Select BACK
- 37. Select the REPAIR INFORMATION card Note: Requires a ShopKey Pro account and Wi-Fi to demo this specific feature only
- 38. Show the Demo Slide
- Select GIVE IT A TRY
- 40. Select LT > GAS > 4WD
- Select USE THIS VEHICLE

### How to Choose the Right Diagnostic Tool? Ask the Right Questions

How would you improve your diagnostics - upgrade your software or vour tool?

What vehicle coverage or capabilities are you missing in your current tool? What could you do if you had internet access right in the tool?

Would you like to increase confidence in your diagnosis? (Guided Component Tests, SureTrack, ShopKey® Pro, Fast-Track Intelligent Diagnostics)

How would a wireless scanner or scope help you work around the car without being tied to scope leads?

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with Fast-Track<sup>®</sup> Intelligent Diagnostics



### **DEMONSTRATION PATH USING DEMO PROP**

### Select Scanner icon

- Power up the Demo prop 1.
- 2. Plug in the CSM to the Demo prop
- Select CHRYSLER > 2010 > AUTOMATIC ID 3.
- Confirm Vehicle > Select OK 4.
- Select DISPLAY FITTED SYSTEMS LIST 5.
- 6. Select CODE SCAN > PRE SCAN
- Select **DIAGNOSE** for PO456 7.
- Select the CODE RESULTS drop-down to show how to quickly switch from 8. one code to another
- The TSB service found no TSBs related to the code, the customer doesn't 9. need to waste time searching for TSBs related to a code (Green Checkmark)
- 10. Select the CODES drop-down and select P013A
- 11. TSBs now show 1
- 12. Select the TSB card
- **13.** Select the blue link
- 14. Demo TSB feature
- 15. Select X
- Select the CODE RESULTS drop-down and return to P0456

# TO DEMONSTRATE SURETRACK, TSBS OR OIL SPECS AND RESETS, FIRST CONNECT TO WI-FI. FROM THE DESKTOP, TAP THE WIRELESS NETWORK CONNECTION ICON. SELECT YOUR WI-FI FROM THE MENU.

- 17. Select SMART DATA
- 18. Demo the custom list with flags that indicate baselines are present
- 19. Select EXIT, then BACK
- Scroll down to select the FUNCTIONAL TESTS AND RESET PROCEDURES card
- 21. Show the tests that are specific to the code set
- 22. Select BACK
- 23. Select GUIDED COMPONENT TEST METER
- Show tests related to the code
- 25. Select BACK
- Scroll down
- 27. Show SureTrack to Fix for code set
- Select REAL FIXES
- 29. Display all fixes related to the code, in order of top most fix
- Select BACK
- 31. Select TROUBLESHOOTER
- 32. Show Tips related to the code
- 33. Select BACK
- 34. Select the power button (automatically performs a change vehicle and your platform will be ready for the next scan)

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