



NEWS RELEASE
For Immediate Release

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Increase Productivity and Create Satisfied Customers with Snap-on's Software Bundle 11.2

LINCOLNSHIRE, IL, June 20, 2011 – With all of the factory tool capabilities that have been added to Snap-on's Software Bundle 11.2, professional service technicians have the ability to confidently work on more vehicles knowing that they have the solutions they need to master the unknown and conquer any problem that rolls into their service bay. This in turn increases shop productivity levels and creates satisfied customers who will return again and again.

"When I can diagnose a vehicle faster, it gives my customers a good feeling. This is very important that they feel that their vehicle in the hands of a good technician and to have someone who knows what they are doing. My Snap-on scanner gives me an easy way to diagnose and repair whatever problem comes my way in a timely manner. This makes my day go a lot smoother," said Bryan Lucas, Jamaica, Queens, N.Y.

Snap-on's Software Bundle 11.2 includes exclusive coverage and capabilities never seen before outside of a factory tool:

- Hyundai, Kia and Mitsubishi PCM VIN write
- Ford CAN Cylinder Contribution Tests, including 6.0L Diesel
- GM Brake Pedal Pressure (BPP) Relearn

Plus, get factory tool capabilities such as:

- GM H02S Heater Learn
- GM Accelerator Pedal Position (APP) Learn, Idle Learn, Idle Air Control (IAC) Reset
- GM Airbag/SDM Handshake

"My scanner allows me to get customers in and out of my shop because I no longer have to spend entire days trying to diagnose their cars' problems. The customer is happy because I'm not just throwing parts at their car and they are more likely to return. I vividly remember what life was like before my Snap-on diagnostic scanner and I never want to experience that again," said David Snyder, Front Royal, Va.

The latest upgrade, Software Bundle 11.2, includes new features and coverage, plus all of the features and coverage from the previous upgrades. Get over 126,000 new and enhanced codes, tests, tips and data, plus access to over 17,300 systems for model years 1993 to 2010, including new 2010 domestic and Asian coverage for Ford, Chrysler, Acura, Honda, Hyundai, Kia, Mitsubishi and Mazda. In addition, Software Bundle 11.2 offers over 73,000 new and enhanced component test meter (CTM) tips – the largest addition to any software bundle ever!

To learn more about Software Bundle 11.2, visit <http://diagnostics.snapon.com> or talk to a Snap-on representative.

About Snap-on Diagnostics:

Snap-on Diagnostics is part of Snap-on Incorporated, a leading global innovator, manufacturer and marketer of tools, diagnostics and repair information and systems solutions for professional users performing critical tasks. Products are sold through the company's franchisee, company-direct distributor and Internet channels. Founded in 1920, Snap-on is headquartered in Kenosha, Wisconsin. To learn more about any of Snap-on's diagnostic solutions, talk to a Snap-on representative or visit <http://diagnostics.snapon.com>.

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