



NEWS RELEASE
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Snap-on Updates Fast-Track[®] Troubleshooter and Component Test Meter in Software Bundle 11.4

LINCOLNSHIRE, IL, Feb. 13, 2012 – To confront the unknown head-on, professional technicians need diagnostic information and experience. Snap-on's Software Bundle 11.4 adds more of both to its diagnostic tools with its exclusive Asian and domestic Fast-Track[®] Troubleshooter for VERUS[®] Wireless, VERUS[®], VERDICT[™], MODIS[™] and SOLUS[™] Series scan tools. With new coverage back to 1993 and adding more than 16,200 new and enhanced tips and timesavers to the over one million *existing* tips and timesavers, Bundle 11.4 gives technicians easy access to the real-world information needed to be more productive and efficient in the shop. With the latest enhancements, it's like having thousands of experienced technicians standing right in the bay, ready to help.

"When we develop software, we speak with factory-trained and ASE Certified Master Technicians who tell us about problems they've encountered in their repair shops and the solutions that worked. We put this information in the Snap-on Fast-Track Troubleshooter that comes free with every software upgrade," said Bill Bruno, vice president of sales and marketing for Snap-on Diagnostics.

Bundle 11.4 Troubleshooter highlights include, but are not limited to:

- GM Key FOB Reprogramming
- Trailer Brake Control Module
- Passenger Presence System
- Power Steering Control Module
- Body Control Module Tips for Ford, Honda, Nissan and Toyota
- Procedures for testing excessive ethanol in gasoline

Fast-Track Troubleshooter's unique experience-based database can be used by technicians right from their scan tools. With Software Bundle 11.4, technicians have access to 25-plus years of Troubleshooter coverage for U.S. domestic and Asian vehicle manufacturers including topics such as engine drivability, transmission, ABS, SRS/airbag, body and many more.

"The integrated scope with the Troubleshooter and Component Testing are great because on each test it opens up the right scope or DVOM meter function on the VERUS. It is an all-in-one tool for the mechanics that want the right test and procedures at their fingertips," said Stephen Cotarelo, Hightech Automotive, Forest City, N.C.

For diagnostic units with scope capabilities, Software Bundle 11.4 offers 5,700 new and enhanced tests for Component Test Meters (CTM). With CTM, technicians can get to the root-cause of a problem faster. For example, compare the lab scope reading to the known good and defective patterns in the database as well as check for differences between the graphing meter test results and Snap-on examples. With Software Bundle 11.4, narrowing down causes and confirming solutions has never been easier.

Software Bundle 11.4 includes new features and coverage, plus all of the features and coverage from the previous upgrades. Get over 92,300 new and enhanced codes, tests, tips and data, plus access to over 44,445 new systems for model years 1996 to 2011, including enhanced 2011 domestic and Asian coverage for General

Motors (GM), Mazda, Infiniti, Lexus, Nissan, Scion, Subaru and Toyota. In addition, Software Bundle 11.4 offers over 5,700 component test meter (CTM) tips.

Free online training videos and multimedia slide shows by Snap-on expert technicians are available 24 hours a day, seven days a week by visiting <http://diagnostics.snapon.com/trainingsolutions>. To learn more about Software Bundle 11.4, visit <http://diagnostics.snapon.com> or talk to a Snap-on representative.

About Snap-on Diagnostics:

Snap-on Diagnostics is part of Snap-on Incorporated, a leading global innovator, manufacturer and marketer of tools, diagnostics and repair information and systems solutions for professional users performing critical tasks. Products are sold through the company's franchisee, company-direct distributor and Internet channels. Founded in 1920, Snap-on is headquartered in Kenosha, Wisconsin. To learn more about any of Snap-on's diagnostic solutions, talk to a Snap-on representative or visit <http://diagnostics.snapon.com>.

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