

### International Direct Dialing Access Codes by Country

Dial the country direct access code number where you are located. After the tone sounds and an English recorded prompt stating phone assistance access, dial 866-468-6657. Recording will be in English, please wait and an operator will answer. You will be placed on hold to transfer to an interpreter.

Country	Direct Access Number
Argentina	0800-444-9466 - one step; just dial this number
Australia	1-800-551-155 (use with Optus) or 1-800-881-011 (use with Telstra), in both cases followed by 866-490-3232
Austria	0-800-200-288, followed by 866-490-3232
Belarus	8^800-101, followed by 866-490-3232
Belgium	0-800-100-10, followed by 866-490-3232
Brazil	0800-892-0647 - one step; just dial this number
Canada	866-490-3232 - one step; just dial this number
Chile	800-360-311 (ENTEL), 800-360-312 (ENTEL Spanish), 800-800-288 (Telefonica), or 800-225-288 (Telmex - 800), followed by 866-490-3232
China	4006398962 - one step; just dial this number
Czech Republic	00-800-222-55288, followed by 866-490-3232
Denmark	800-100-10, followed by 866-490-3232
Egypt	2510-0200 (Cairo), 02-2510-0200 (cellular throughout Egypt), or 02-2510-0200, followed by 866-490-3232
Finland	0-800-11-0015 followed by 866-490-3232
France	0800-90-9809 - one step; just dial this number or web submission at: <a href="https://cnilhotline.alertline.com">https://cnilhotline.alertline.com</a>
Germany	0800-182-8233 - one step; just dial this number
Greece	00-800-1311, followed by 866-490-3232
Hong Kong	800-96-1111 (Hong Kong Telephone) or 800-93-2266 (New World Telephone) followed by 866-490-3232
Hungary	06-800-011-11, followed by 866-490-3232
India	000-117 followed by 866-490-3232
Ireland	1-800-550-000 or 00-800-222-55288 (UIFN), followed by 866-490-3232
Israel	1-80-933-3333 (Barak), 1-80-949-4949 (Bezeq), or 1-80-922-2222 (Golden Lines) followed by 866-490-3232
Italy (includes San Marino, Vatican City)	800-793769
Japan	00531-11-0365 (Use with KDDI) 0066-33-830594 (Use with Softbank Telecom) 0034-800-600217 (Use with NTT) - all use one step dialing and callers would dial the appropriate number based on carrier.

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Country	Direct Access Number
Korea	00-309-11 (Dacom), 00-729-11 (Korea Telecom), 00-369-11 (ONSE), 550-2USA (US Military Bases Dacom), or 550-HOME (US Military Bases Korea Telecom) followed by 866-490-3232
Lebanon	01-426-801 followed by 866-490-3232
Luxemburg	800-201-11, followed by 866-490-3232
Malta	800-901-10, followed by 866-490-3232
Mexico	001-855-420-4978 - one step; just dial this number
Netherlands (including Amsterdam)	0800-022-9111, followed by 866-490-3232
New Zealand	000-911, followed by 866-490-3232
Norway	800-190-11 (Norway) or 800-199-11 (US Military Bases), followed by 866-490-3232
Poland	0-0-800-111-1111, followed by 866-490-3232
Portugal	800-8-11739 - one step; just dial this number
Russia	8^10-800-110-1011 (Russia), 323-2400 (Moscow), 8^495-363-2400 (outside Moscow), 8^812-363-2400 (outside St. Petersburg), or 363-2400 (St. Petersburg) followed by 866-490-3232
Singapore	800-011-1111 (SingTel) or 800-001-0001 (StarHub), followed by 866-490-3232
Slovak Republic	0-800-000-101, followed by 866-490-3232
South Africa	0-800-99-0123, followed by 866-490-3232
Spain	900-9-41266 - one step; just dial this number
Sweden	020-795512 - one step; just dial this number
Taiwan	00-801-102-880, followed by 866-490-3232
Thailand	001-999-111-11 or 1-800-0001-33, followed by 866-490-3232
Turkey	0811-288-0001 followed by 866-490-3232
Ukraine	0-800-502-886, followed by 866-490-3232
United Kingdom & Northern Ireland (Scotland)	0-800-89-0011 (British Telecom), 0-500-89-0011 (CandW), 0-800-013-0011 (NTL)