



**NEWS RELEASE**  
For Immediate Release

For more information, contact:  
Lynn Konsbruck  
312-768-7362  
[lconsbruck@maxmarketing.com](mailto:lconsbruck@maxmarketing.com)

## Software Upgrade 16.4 Offers Optional European Coverage for 12 Vehicle Makes

**LINCOLNSHIRE, IL, Nov. 14, 2016** – With the optional European coverage for Snap-on® Software Upgrade 16.4, technicians gain the power, knowledge and confidence they need to keep even the toughest European repair jobs in-house. The latest release includes new and enhanced coverage back to 1992 for Alfa Romeo®, Audi®, BMW®, FIAT®, Jaguar®, Land Rover®, Mercedes-Benz®, MINI®, Porsche®, Smart Car®, Volkswagen® and Volvo®.

“Diagnosing and repairing European vehicles can be challenging, but with optional European coverage for Software upgrade 16.4, technicians can count on reliability, support and true OEM-specific coverage to expand their diagnostic tool’s capabilities,” said Mark Schaefer, director of marketing, Snap-on Diagnostics.

The optional European coverage includes more functional tests so technicians can take on jobs with certainty:

- Mercedes HVAC system
- Alfa Romeo TPMS
- Jaguar airbag build mode function
- Jaguar driver’s seat module
- Jaguar convertible top module

It also delivers more relearns to avoid the dealership:

- Volvo steering wheel module
- Mercedes rear hatch initialization
- Alfa Romeo proxy alignment function

In addition, the optional European coverage includes Volvo power seat modules to keep repair jobs in-house and FIAT Auto ID to save time identifying vehicles. This only scratches the surface of the comprehensive coverage included.

Snap-on Software Upgrade 16.4 covers 21 domestic makes, 15 Asian and optional coverage for 12 European makes. It also features new 2016 domestic and Asian coverage for GM®, Infiniti®, Lexus®, Mazda®, Nissan®, Scion®, Subaru® and Toyota®. Technicians have access to over 98,000 new codes, tests, tips and data for model years 1996 to 2016. The exclusive Fast-Track® Troubleshooter coverage goes all the way back to 1980 with 15,300 new tips and timesavers. Plus, the new software offers 23,860 Guided Component Tests, such as training and tips for diesel emission systems, EVAP systems and body systems sub codes engine drive cycles.

A Snap-on Software Subscription with optional European coverage aids technicians to get through repairs quickly and accurately by delivering high quality coverage and real time access to information day-in and day-out without having to think about it. Plus, not only does the program offer lower weekly or monthly payments, but it also includes SureTrack®. As a comprehensive source of expert knowledge, SureTrack combines diagnostic experience, repair timesavers and verified parts replacement records harvested from millions of successful repair orders to help technicians improve diagnostic accuracy and reduce repair time. SureTrack is included with no additional charge, saving customers from spending hundreds of dollars on competitors’ repair information products.

To learn more about Snap-on Software Upgrade 16.4, contact a participating Snap-on franchisee or other sales representative or visit <http://diagnostics.snapon.com>.

**About Snap-on Diagnostics:**

Snap-on Diagnostics is part of Snap-on Incorporated, a leading global innovator, manufacturer and marketer of tools, diagnostics and repair information and systems solutions for professional users performing critical tasks. Products are sold through the company's franchisee, company-direct distributor and Internet channels. Founded in 1920, Snap-on is headquartered in Kenosha, Wisconsin.

# # #